

[Company logo]

REACH - Standard Template letter to customers – Full version

July 2007

REACH

Dear Madam/Sir,

For the past years, [Company] has closely followed up and contributed to the REACH debate, being an active member in several national and international working groups on REACH.

With the publication of the REACH texts in the Official Journal of the European Union on December 30, 2006, the EU legislators concluded the process of creating a new chemicals policy for Europe, thus marking a historic milestone. As you know, REACH entered into force on 1 June 2007 and will be implemented in three phases over eleven years.

In the present stage, focus has shifted towards the interpretation of REACH and the preparation for compliance with REACH as published. [Company] continues to be an active member in working groups dealing with these issues, such as e.g. the EPIA (European Photo and Imaging Association) REACH Working Group, which has the aim to improve awareness amongst EPIA Members, to advise them to take timely action and to provide guidance in preparing for and complying with REACH.

[Company] is committed to meeting its obligations under REACH.

[Company] intends to pre-register all (phase-in) substances that have to be registered according to REACH. [Company] is fully aware that pre-registration is a necessary requirement in order to benefit from the transitional periods for registration as foreseen in REACH, i.e. ranging from 3.5 to 11 years depending on substance tonnage bands. [Company] plans to pre-register well within the period foreseen for pre-registration, i.e. starting 1 June 2008 and before 1 December 2008.

In turn, [Company] has a big interest in an uninterrupted supply of the products for which [Company] is a Downstream User and is identifying its critical substances in preparation of adequate communication with suppliers.

We are dedicated to further prepare for REACH in a pro-active way and we intend to inform you in time of our REACH-needs and -support to you.

For urgent enquiries regarding critical materials, please contact [name/coordinates contact person].

With best regards,

[signature]